

Questions & Answers

RFP 2014-02 County Billing Audit Services

1. Item 11 within the RFP requests a bid bond, if offering an incentive based response is the bid bond required? **A bid bond is not required in this RFP.**
2. The RFP comments that we are to get documentation (bill images) from the utility and phone providers. Is it possible to obtain a current months copy of a bill and the balance from the utility/phone companies to assist in response preparation? **It is not necessary for the responder to get documentation from the utility /phone providers in order to respond to this RFP. Any necessary documentation would come as a result of actually conducting a bill audit.**
3. Will we accept a proposal for telecommunication services audit only? **This is a proposal and we expect that we will negotiate the specific terms of the contract. While we have not made a decision to expect that a contract for bill audit include all utility and telecommunication bills, we have not made a decision that we would not. We encourage you to submit.**
4. Do we need to be put on the vendor list now so that we receive any addendums? **All addendums are posted on the website and sent to those on the vendor list. If you have submitted a question we will send you a copy of the addendum posted and we will add you to the vendor list.**
5. The bid bond –what dollar amount do we need if we are going to propose are work at a %? **A bid bond is not required in this RFP.**